COA. CABINETRY
CABINETS OF AMERICA

Cabinets of America (COA Cabinetry)
7 Corporate Dr, Ste 4, Cranbury, NJ 08512
609-642-1006 · info@cabinetsofamerica.com
www.cabinetsofamerica.com

WARRANTY POLICY · CABINETS

COA Cabinetry Limited 7-Year Warranty

Effective November 15, 2026 **Applies to** Residential applications · United States

7 YEARS

Cabinets of America ("COA") warrants to the original purchaser who owns the home in which the cabinets are installed that COA cabinet products shall be free from defects in material and workmanship under normal residential use for a period of **seven (7) years** from the date of purchase (the "Warranty Period").

1 Warranty Coverage

Should a defect in material or workmanship exist in any COA cabinet product during the Warranty Period, COA will, at its discretion, either repair or replace the defective material. This warranty covers only the parts and materials supplied by COA.

COVERED

- Cabinet boxes (frameless and framed)
- Doors, drawer fronts and face frames
- Solid wood dovetail drawer boxes
- Soft-close drawer slides and soft-close hinges
- Factory-applied finishes

NOT COVERED

- Flooring, tile, sinks, accessories, countertops, appliances, plumbing fixtures, or any other product not supplied by COA
- Labor to remove and reinstall cabinets and related components such as fittings and appliances
- Freight and delivery charges
- Display, sample, clearance or "as-is" items

2 Conditions That Void This Warranty

This warranty becomes void if the cabinets are in any way modified, improperly installed, or damaged prior to or during installation. It does not apply to cabinets damaged by:

- Misuse, neglect, abuse or accidents
- Acts of God, such as fire, flood or other natural events
- Exposure to water, leaks, moisture or excessive humidity
- Exposure to extreme temperatures or prolonged direct sunlight
- Household cleaners, abrasives or harsh chemicals
- Normal incidental deterioration such as nicks, scratches and abrasions, and natural aging, whether from normal wear and tear or abnormal use

3 Natural Wood and Finish Variations

Natural woods vary in color, grain and characteristics, and will show subtle changes as they age. For example, painted doors and face frames may eventually show hairline cracks at the joints, and cabinet colors may darken or lighten over time. Sunlight, smoke, household cleaners and other environmental conditions may also affect color match over time. These variations are the nature of the material in relation to its environment and are not covered under this warranty.

Please contact COA for wood and finish specifications, humidity guidelines and care recommendations.

COA reserves the right to change designs, specifications and materials without any obligation to make similar changes to products previously manufactured.

4 Repair or Replacement

Repairs or replacements are subject to the COA product styles and construction options available at the time of the claim. If a claim is filed after a COA product has been discontinued, COA will honor the warranty in one of the following ways:

1. Replace the affected component with a new component in the style closest to the original; or
2. Replace the affected component and any other components in the same room as needed to achieve a uniform appearance, using a similar and comparable style.

When components are replaced, COA cannot guarantee that the finish of the replacements will exactly match the existing cabinetry, due to the color and grain changes that occur as wood ages naturally.

5 How to File a Claim

Claims must be made during the Warranty Period. To start a claim, please contact the dealer, builder or contractor who sold and installed the product. You may also contact COA directly at **info@cabinetsofamerica.com** or **609-642-1006**. Please provide:

01
Proof of home ownership

02
Proof and date of purchase (order or invoice number)

03
A description of the problem, with clear photos of the defect and of the label inside the cabinet box

COA may require the product or component to be returned for inspection. Please do not remove, alter or repair the affected product before COA has reviewed the claim.

6 Limitation of Liability

This warranty sets forth your sole and exclusive remedy for any defect or non-conformity in a COA cabinet product. In no case will COA be liable to you or to any other person for any consequential, special, incidental or indirect losses or damages of any kind.

THIS LIMITED WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, AND COA DISCLAIMS ALL OTHER WARRANTIES, INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. TO THE EXTENT ANY IMPLIED WARRANTIES MAY NONETHELESS EXIST BY OPERATION OF LAW, SUCH WARRANTIES ARE LIMITED TO THE DURATION PROVIDED BY LAW.

If this limited warranty is deemed to have failed of its essential purpose, in no event will COA's entire liability exceed the lesser of the purchase price of the product or of the non-conforming component.

This warranty gives you specific legal rights, and you may also have other rights that vary from state to state. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you.

7 Scope

This warranty applies only to products used in residential applications within the United States, and is not transferable to subsequent owners. Commercial, multifamily, rental and other project orders are covered under the terms stated in the applicable project agreement.

COA reserves all of its rights and remedies under this policy.

Customer Acknowledgment

CUSTOMER NAME	CUSTOMER SIGNATURE	DATE